



MEILENSTEIN

ARBEITEN ▼ ERLEBEN ▼ GENIESSEN ▼ SCHLAFEN



GUEST INFORMATION

ENGLISH

Dear guests

Welcome to the 4 star superior hotel **MEILENSTEIN**. We hope you had a pleasant journey and already feel comfortable in our hotel. Now it's time to arrive, sit back and relax.

Located in the countryside, you can reach the cozy, centrally located Old Town Langenthal in a few minutes. A large selection of shops and idyllic restaurants symbolize an impressive cityscape with beautiful architecture in the middle of the center of the Bernese Oberaargau.

Let yourself be enchanted by the cultural city with a great cultural leisure offer in the region and enjoy the straightforward design of our hotel with many amenities.

Helpful and attentive staff try to make your stay as pleasant as possible and are always at your disposal if you have any wishes or suggestions.

Do you like it culinary? In our restaurants **"The Meat"**, **"elemänt"** and **"Piazza"** we present you seasonal and regional dishes, accompanied by selected wines.

Especially we would like to recommend our **aquarium bar** on the 1st floor of our hotel. Here you can enjoy not only delicious cocktails, refreshing long drinks or hearty snacks, but here you have a fantastic view of the aquarium and its underwater world even in a beautiful setting.

We are very happy if we can make your stay as comfortable as possible. We would be glad if you remember us after your stay with a smile! Whatever you need, let us know.

We wish you pleasant and beautiful moments with us!

Your hosts & the team of
HOTEL MEILENSTEIN



➤ HOTEL SERVICE

HOTEL SERVICE

A

ADAPTER AND CHARGING CABLE

For international electronic devices adapters and charging cables are available at the reception. Please note that these are pure adapters, not transformers. We charge a deposit of CHF 25.– per piece. If you need an adapter for your onward journey, you are welcome to purchase an adapter for CHF 19.– each.

AIRPORT

The Hotel Meilenstein is located approximately 1 hour by car from Euro Airport Basel and Airport Zurich. For more information, please contact the reception.

ARRIVAL

Your booked room is guaranteed to be available from 3 p.m.. If you arrive earlier, we will try to provide you with an available room of the booked category in advance.

B

BAGGAGE

We are happy to assist you with your luggage. It is also possible to store your luggage with us at the reception.

BATHROBES / SLIPPERS

Bathrobes and slippers are available on request at the reception or via the housekeeping shortcut key directly on your telephone.

BATHROOM STOOL

Depending on availability, we will provide you with a bath stool. You can contact us via the shortcut key of your phone in the room.

BED LINEN

If necessary, you can contact the reception for daily change of bed linen.

BILLARD / DART

Put a quiet ball on one of our pool tables. When it comes to meeting on the dartboard as accurately as possible, many are happy about a bull's eye.

BOWLING

Experience the fascination of one of the world's most popular recreational sports on a state-of-the-art bowling alley. In our bowling center 12 bowling lanes of the newest generation are available.

BREAKFAST

Our rich breakfast buffet is served from 6.30 a.m. to 10 a.m. on weekdays and from 7 a.m. to 10.30 a.m. on weekends.

BUSINESS CENTER

In our hotel lobby you have a workstation equipped with PC and free internet access at any time at leisure.

C

CAR RENTAL / CAR REPAIR

Fancy a sports trip? For further information, please contact our representative at the car dealer reception directly in the hotel lobby. We help you.

COTS

To make you feel completely comfortable with your baby, we are happy to bring you a cot or spare wrapping material to your room. Please contact the reception.

CREDIT CARDS

We accept the following credit cards: American Express, Apple Pay, Diners Club, Mastercard, Visa, Maestro, V-Pay, JCB, Union Pay, Postcard and WIR.

CURRENCY EXCHANGE / ATM

We are happy to inform you about the current exchange rates of the hotel. This contains a commission of 5% compared to the current daily rate of the banks. The nearest ATM of UBS AG is located at Marktgasse 16, 4900 Langenthal.

D

DEPARTURE

We kindly ask you to leave your room until 11 am on departure day. If you would like to store your luggage or require a late check-out, please contact reception.

DOCTOR / PHARMACY

A „first aid“ suitcase is located directly at the reception. If you still need a doctor, please contact a colleague at the reception.

E

E-MAIL

Our e-mail address is: info@dermeilenstein.ch.

EMERGENCY EXITS

A plan with the emergency exits on your floor is on the back of your room door. All emergency exits are signaled. Please also note the „Emergency Exit“ brochure on your desk.

EMERGENCY INFORMATION

In an emergency in case of fire or other emergency situations, please note the escape plan, at the door, in your room.

Precautions after arrival at the hotel

- Walk down the hall and notice the emergency exits
- Count the doors and note other details near the ground between your room and the emergency exits
- Find the nearest fire detector and fire extinguisher
- Familiarize yourself with your room
- Study the escape plan, which is attached to the inside of the room doors

The most important rules of conduct in case of fire

- Keep calm!
- If necessary, remove the doors after heat
- Please never use the elevator
- Use the escape stairs to the ground floor
- If the door is hot or the hallway is full of smoke, keep calm
- Open the window if smoke is in your room
- Make yourself felt
- Use wet towels and sheets to seal the door cracks and ventilation holes
- Get some fresh air
- If you have to leave your room at the direction of the fire brigade, follow their instructions.

F
FAX

Faxes can be sent to the front desk.

Fax Europe	CHF 1.- / per page
Fax World	CHF 2.- / per page

FIRE SAFETY

In case of fire you will be alerted via the public address system. Listen carefully and follow the instructions. Also note the fire and escape plan behind the room door. Using cooking utensils, immersion heaters or smoking is not permitted for safety reasons. For more information please read the „EMERGENCY EXIT“ brochure.

FITNESS

In the neighboring building is our max fit & well fitness area. This is available to you free of charge. A badge, which guarantees entry, is available at the reception.

Opening hours Fitness

Monday, Wednesday, Friday	08.00 a.m. – 09.30 p.m.
Tuesday, Thursday	06.00 a.m. – 09.30 p.m.
Saturday & Sunday	08.00 a.m. – 02.00 p.m. (from May 15th to September 14th)
Saturday & Sunday	08.00 a.m. – 04.00 p.m. (From September 25th to May 14th)

On public holidays	08.00 a.m. – 02.00 p.m.
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Opening hours Physiotherapy

Monday - Friday	07.00 a.m. - 07.00 p.m.
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H
HOT WATER

Use the kettle or the coffee machine or contact the reception.

HOUSEKEEPING

Our housekeeping will be happy to provide you with more pillows, sheets, cots, various toiletries or ironing boards. Your room will be cleaned daily, on request we will gladly carry out an additional cleaning. Please contact the reception or press the housekeeping abbreviated key on your telephone.

HYGIENE PRODUCTS

If you have forgotten a toothbrush or sewing kit, nail file or a shaving kit, we are happy to help. These items are available at our reception or housekeeping.

I**INTERNET**

All rooms are equipped with Wi-Fi. Access to the Internet is free for you via Swisscom WLAN. For the LogIn data, please follow the instructions of Swisscom on the login page of the company.

IRONING SERVICE

Do you want an iron or an ironing board? Please contact us directly at the reception or via the housekeeping abbreviated key directly on your telephone.

K**KIDDY DOME**

The largest family and adventure world in Switzerland invite you to impressive attractions. On a surface of more than 6'000 sqm you will find a huge jungle world, Switzerland's first interactive trampoline park, a high ropes course, Europe's largest indoor donut glider and much more. Opening hours can be found at www.kiddydome.ch.

L**LAUNDRY SERVICE**

A laundry bag and the corresponding price list are located in the cloakroom of your room. Please leave the laundry directly at the reception. If you drop off your laundry before 9 a.m., you will be returned at 6 p.m. on the same day. On Saturdays, Sundays and public holidays no dry cleaning is possible.

LOST PROPERTY

If you have lost, forgotten or found something, please contact the reception.

LUGGAGE CART

Luggage lorries are located in the lobby at the main entrances.

LUGGAGE SERVICE

We are happy to offer a luggage service on request. Please contact the reception in good time.

M**MAIL SERVICES**

Letters and parcels should be handed in directly at the reception.

MEMBER CLUB

The unique and exclusive club for car lovers is located on the second floor of the hotel. Networking, culinary events, entertainment programs and many perks around the hotel await you in this exclusive setting. For more information, please contact our reception staff.

MINIBAR & SNACK VENDING MACHINE

Our Premium and Deluxe rooms are equipped with a minibar. Your minibar consumption is checked daily. We kindly ask you to enter your consumption on the minibar list and to hand it over to the reception upon check-out.

For the business rooms you will find a snack vending machine on each floor where you can get some refreshing drinks or small snacks. Payment is possible with cash, debit or credit card.

N

NEWSPAPER

A selection of national and international newspapers is available in the lobby and in the restaurant. There is a kiosk at Mittelstrasse 20A in Langenthal which has a wider range of newspapers.

NIGHT BELL

Even at night with closed doors, you have the opportunity to get in touch with us. Just in front of the main entrance of the hotel is our night bell, so you can get in touch with our Night Manager.

NON-SMOKING ROOMS

The whole hotel is smoke free. Abuse is charged at CHF 250.-.

P

PETS

Well behaved animals are welcome. We charge CHF 15.- per animal per day.

PHOTOCOPIES

We will gladly make photocopies for you at the reception.
We charge CHF 0.50 per page, CHF 1.- for color copies.

PILLOW MENU

Do you want a pillow to your liking? Please contact our housekeeping or the reception.
A selection of various pillows can be found on an overview in your room Thank you!

PHONE

To make an external call from the room, first select the „0“ and then the desired number.
To make a direct call from room to room, simply select the desired room number.

HOTEL MEILENSTEIN

Tel +41 (0)62 919 18 18 | Fax +41 (0)62 919 18 19

TO DO AN EXTERNAL PHONE CALL

National (in Switzerland)

Please dial "0" for the outside line + area code for the corresponding region + telephone number

Mobile telephone

Please dial „0" for the outside line + prefix code for corresponding network + telephone number

International

Please dial „0" for the outside line + country code + area code + telephone number

Argentina	0054	Ireland	00353	Romania	0040
Australia	0061	Israel	00972	Russia	007
Austria	0043	Italy	0039	Saudi Arabia	00966
Bahrain	00973	Japan	0081	Scotland	0044
Belgium	0032	Jordan	00962	Singapore	0065
Bulgaria	00359	Kuwait	00965	South Africa	0027
Brazil	0055	Lebanon	00961	Spain	0034
Canada	001	Liechtenstein	00423	Sri Lanka	0094
China	0086	Malaysia	0060	Sweden	0046
Croatia	00385	Malta	00356	Switzerland	0041
Czech Republic	0042	Mexico	0052	Thailand	0066
Denmark	0045	Monaco	00377	Turkey	0090
Egypt	0020	Morocco	00212	United Arabian Emirates UAE	00971
Finland	00358	Netherlands	0031	USA	001
France	0033	New Zealand	0064		
England	0044	Norway	0047		
Germany	0049	Oman	00968		
Greece	0030	Pakistan	0092		
Hong Kong	00852	Peru	0051		
Hungary	0036	Philippines	0063		
India	0091	Poland	0048		
Iraq	00964	Portugal	00351		
Iran	0098	Qatar	00974		

R

RALLYING POINT

In case of evacuation, the assembly point is opposite the main entrance of the hotel.

RECEPTION

Our reception is at your disposal 24 hours a day. We do everything we can to make your stay in **HOTEL MEILENSTEIN** as comfortable as possible for you. You can contact us via the shortcut key of your phone in the room.

RELIGION

For information on various churches nearby, contact the reception.

REPAIRS

For technical room defects, please inform the reception.

RESTAURANTS AND BARS

Aquarium Bar | [Opening hours](#)

Selected wines, creative cocktails, culinary delights and an impressive ambience. Enjoyment can be so easy. Our aquarium is located in the 1st basement of our hotel.

Restaurant "elemänt" | [Opening hours](#)

The à la carte restaurant with that certain something. Enjoy a varied meal offer. With always fresh seasonal products. We are happy to welcome you on the 2nd floor.

Restaurant "Piazza" | [Opening hours](#)

Our Hotel Bistro will sweeten your waiting time for business customers or give you the opportunity for a short break. So everyone can enjoy a balanced and varied breakfast buffet and the craftsmen strengthen themselves with the popular snacks for the day. At lunchtime a rich buffet is offered, but also a „Füürobe beer“ or aperitif in convivial round can be comfortably taken. The attentive Piazza team will be happy to surprise you every day and pamper you with his creations.

Restaurant "The Meat - Premium Beefhouse" | [Opening hours](#)

Fancy meat? THE MEAT is the place to be when it comes to meat enjoyment. Here you will find hearty steaks, racy spare ribs, tasty burgers and much more - all with high quality meat and straight from our California Montague Steakhouse Grill, which grills the meat to perfection at a hot 800 degrees: Delicate on the inside and crunchy on the outside. In addition, there are freshly prepared Spicy Fries, Tagliatelle or vegetables: Enjoy your meal!

Sky Bar | [Opening hours](#)

Enjoy balmy summer nights above the roofs of Langenthal and a breathtaking panoramic view of the Jura mountain range. The perfect place to end the day with fresh cocktails at sunset or to relax at the weekend with friends and colleagues over a water pipe.

Our reception team will gladly inform you about the opening times.

ROOM KEYS

Your room card / badge is in order to open your room and doesn't give access to our underground car park.

ROOM SERVICE

A small selection of food and our drinks can be ordered 24 hours a day. For more information about the small selection of food, please use the speed dial button on your phone in your room or ask at reception. For room Service we charge a surcharge of CHF 7.-.

For the dishes from the restaurant menu, the opening hours of the restaurants must be observed.

S

SAFE

Each of our rooms is equipped with a laptop safe, which you can lock with your individual combination. If you have forgotten the code, please contact our reception. For valuables, the hotel assumes no liability.

SEWING SERVICE

You will find a small sewing kit in the room. We can offer small sewing work, e.g. sewing on buttons, on site. You can contact us via the shortcut key of your phone in the room.

SHOE SHINE MACHINE

A shoe shine machine is on the second floor next to the public toilets.

T

TRAVEL CENTER

The travel center „Aare Seeland“ mobil is located at Marktgasse 13 in Langenthal.
Link to the [Website](#).

U

UMBRELLAS

The hotel will provide you with an umbrella for a deposit of CHF 25.- during your stay. The umbrellas are available at the reception.

UNDERGROUND CAR PARK

The use of the underground car park is subject to a charge. For price information please contact the reception.

V**VEHICLE MUSEUM**

One of our next attractions is our vehicle museum on the first floor of the hotel. Whether passionate racing sports cars or historic classic cars. It's always worth a visit.

VOUCHERS

Please contact our reception for more information. Suggestions can be found on our homepage at www.dermeilenstein.ch.

W**WAKE-UP CALL**

You can order a wake-up call at the reception. Claims for damages, except for gross negligence or intent, are excluded.

WHEELCHAIR ACCESSIBLE ROOMS

Our hotel has wheelchair accessible rooms. Please contact our reception team.



> SAFETY

SAFETY

The **HOTEL MEILENSTEIN** is equipped with a fire alarm system of the latest technology. Our employees are trained to react quickly and carefully in an emergency situation.

In all hotel areas, including all guest rooms, there are smoke detectors and sprinklers. The hotel also has an automatic alarm transmission to the fire station.

For your safety we ask you:

- Studying the escape plans on the doors of hotel rooms
- Remember the locations of the fire extinguishers
- Remember the location of the emergency exit staircase
- In case of fire, never use the lift
- To comply with the requirements of the employees and the fire brigade
- Follow the fire announcements
- Do not panic
- In case of evacuation, move to the assembly point opposite the hotel entrance



➤ FIRE SAFETY

FIRE SAFETY

HOSPITALITY AND SAFETY

Are guaranteed all over our House. Preventative measure for fire avoidance is our ambition. Nevertheless we are prepared for even such an unlikely eventuality. Kindly read the following instructions:



Check the location of staircases, emergency exits and fire alarm facilities.



In case of fire, you will be warned. Please follow the instructions of our staff. Keep calm. In case of fire, close the door, and report the fire at once. Telephone: **112**



Should the escape way be obstructed by smoke:

- close the door and stay in your room
- wait for the fire brigade
- Call the reception



In no case elevators should be used.



Kindly help us to avoid fires:

- By **not** smoking in bed
- By **not** emptying ash into waste-paper baskets
- By **not** using your own cooking and heating appliances



➤ ATTRACTIONS

ATTRACTIONS



AAREFAHRT

By boat from Solothurn to Altreu. Connoisseurs describe the Aare ride as the most beautiful boat trip in Switzerland. The romantic drive, past the island and the idyllic Altreu with its famous stork settlement, leads to Büren an der Aare.



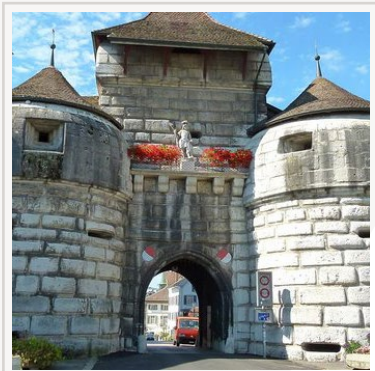
ADVENTURE-REGION WEISSENSTEIN

The gondola lift is the ideal way to get up and down in just under a quarter of an hour's drive from the Oberdorf valley station on the Solothurn Hausberg (1280m). The unique sun terrace in the Solothurn Jura can also be reached in summer via the pass road or via various attractive hiking trails. On the Weissenstein the view sweeps over the Mittelland to the chains of the Alps. Well-developed circular hiking trails open up to visitors the beauty of a typical Jura landscape.



BALMBERG

The Balmberg can be reached via a well-developed pass road. A network of hiking trails in summer offers numerous opportunities for circular walks on the Jura hills. From the Weissenstein the Balmberg can be reached on several routes. Numerous mountain inns invite you to linger and enjoy the magnificent view. In winter you can ski on the Balmberg.



BASELTOR

A masterful fortification, which forms together with the St. Ursen tower a magnificent architectural group. After the Schwabenkrieg (the war in Dornach!) the Baseltor was built at the old place of the "Eichentor". The construction of the tower started in 1504 by Hans Gibelin who was from the Prismell (Val Sesia). It is a five-story gate tower, the goal frame arched with late gothic profiles. At the corners of the outside, there are two round towers of cyclopean humpback cusps, which were completed in 1535.



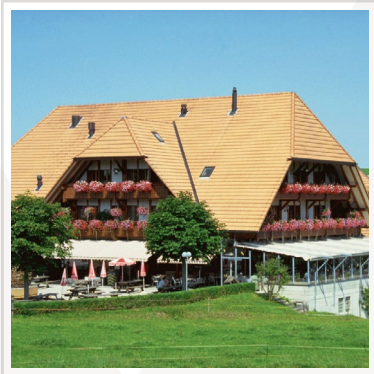
CASTLE THUNSTETTEN

Bernese patrician Hieronymus of Erlach, after 1700 Landvogt to Aarwangen, proved a happy eye when he acquired the rule Thunstetten to build on the promising hill above Langenthal a summer residence. On the same hill wave as the castle rise the Thunstetter church and the large rectory. The castle was built in 1713 - 15 to plans by the famous Parisian architect Joseph Abeille. Baumeister was Abraham Jenner from Bern.



CENTER PAUL KLEE IN BERN

The Klee, who also works as a musician, pedagogue and poet, is one of the most important artists of the 20th century today. Almost 10,000 works by Paul Klee brought together some 4,000 paintings, watercolors and drawings as well as archives and biographical material. The center's holdings are considered the largest collection of a single world-class artist.



CHEESE FACTORY EMMENTAL

Here, tradition and modernity come together: you will experience both the modern production of the famous Emmentaler AOP and traditional cheese production. You will learn a lot of interesting facts and surprising facts about cheese production and storage over the course of time. The Emmentaler show dairy is ideal for organizing family celebrations, club or company outings. Thanks to the various offers, you can always spend an eventful day in the cheese dairy - Dörfli.



KUNSTHAUS LANGENTHAL

Legendary, the oldest building in the city, furnished in the 15th and 16th centuries with the famous astronomical clockwork. Built in the first half of the 12th century. 1467 Construction of the clockwork, 1545 astronomical clockwork by Lorenz Liechti and Joachim Habrecht (father of the creator of the astronomical Strasbourg clock). Under the umbrella roof, the moon phases and the machine group with knight, death and (fool?) King. The large astronomical dial announces the day, month and year.



COLANI'S WORLD AARWANGEN

The broad spectrum of his creativity is a challenge to our imagination. Colani's source of inspiration is nature, which in his opinion has already solved most design tasks in an exemplary manner. Colani worked in recent years, especially in Germany, China, Japan, France - and from 1986 to 1992 in Switzerland. Since his time in Berne, Jürg Bertschi (designer, artist and philosopher) has always had the opportunity to work on some of Colani's projects.



CHURCH SOLOTHURN „JESUITENKIRCHE“

One of the best Baroque buildings in Switzerland, built 1680 - 1689, probably according to the plans of Brother Heinrich Mayer according to the principles of the Voralberg master builders as richly structured, baroque unit space. Excellent stucco in Italian style with sovereignly treated plant and figurative motifs. The high altar of 1704 encloses the image of the Assumption of the Virgin Mary by Franz Carl Stauder with a monumental column frame.



HOUSE OF ART LANGENTHAL

The Kunsthaus Langenthal is housed in the listed „Choufhüsi“ with the tower and its four historic four-stroke clocks (circa 1890). The Kunsthaus is run by the Kunstverein Oberaargau and hosts four exhibitions each year that pick up on new themes and reflect trends in contemporary art. The focus is on current Swiss art, whereby international positions are also included, depending on the theme, and threads of threads are also frequently made in connection with the Langenthal site.



AMAZEMENT - EXPERIMENT - ENJOY

The monastery of St. Urban is one of the outstanding examples of Cistercian architecture and cultural monuments in Switzerland. The former monastery is an ideal destination with a lively history and a wide cultural offer.



MUSEUM „ALTES ZEUGHAUS“ SOLOTHURN

Due to its diversity, unique museum of militaria. Built 1609 - 1614 instead of the armory of 1548 (relief on the ground floor). Thick, crenellated seven-storey and seven-axle construction cube of early baroque form, under a broken, sloped saddle roof; articulated in the free rhythm by slightly asymmetrically arranged openings, which are connected by Kaffgesimse. Below round arch openings; Portals mannerist rusticated. The building was a model for numerous representative buildings in the canton.



MUSEUM „LANGENTHAL“

The Langenthal museum shows the history, geography and linen weaving of Langenthal and the surrounding area in the former customs and administrative building on three floors. The Langenthal Museum is one of the few museums in Europe that focuses on the weaving industry. One to two special exhibitions with accompanying events are dedicated to a variety of regional topics and complement the exhibition program.



ST. URSEN-CATHEDRAL SOLOTHURN

The most important Swiss building of early classicism built in bright „Solothurn marble“. Third completely new building at this point. 1762 - 1773, designed by Gaetano Matteo Pisoni from Ascona. His nephew, Paolo Antonio Pisoni, led the construction in the later stages. Eleven bells from the foundry Kaiser in Solothurn (1764 - 1768) hang behind large sound openings.



ZOO LANGENTHAL

Since 1891, there is already the zoo with the old trees in the dense shady forest on the Hinterberg high above Langenthal. It is a popular destination for families and animal lovers. In the spacious enclosures, the animals feel well and are kept so species-appropriate. The animals may be caressed and fed with the food of the zoo.